Electronic Signatures vs. Infotech® Multi-Browser and Legacy Digital IDs

The following table details the key points concerning the setup and security of both Infotech Digital ID bid submission and electronic signatures bid submission for Infotech's Bid Express[®] service.

	Infotech Digital IDs		
Electronic Signatures	Multi-Browser	Legacy used by some Digital ID holders through August 2021	
No application process for owneragencies or vendors.	Requires vendors to complete an application process and should be applied for at least seven business days before a solicitation deadline. As part of the application	Required vendors to complete an application process and apply at least seven business days before a solicitation deadline. The registration form	
	process, the application process, the applicant must upload a form of legal identification. This application and identification are reviewed by an Infotech Customer Support Specialist, who conducts a verbal verification with the authorized signing applicant before enabling the ID. These Digital IDs must be renewed by the applicant every two years.	must have been received by mail to Infotech's headquarters in Gainesville, FL, before a Digital ID was enabled and used for internet bidding. Legacy Digital IDs have no expiration or renewal period.	



	Infotech Digital IDs		
Electronic Signatures	Multi-Browser	Legacy used by some Digital ID holders through August 2021	
A saved draft of a bid or response is accessible by any business member, at any computer, via the member's login to the Bid Express service. The last saved draft is the version that will be on the server. Vendors working simultaneously on the same bid risk overwriting each other's work.	Drafts are saved locally on the computer being used. Vendors must export sections or the entirety of their draft bid to share with other users of their business. The additional users must have an account and an enabled Infotech Digital ID to successfully import the shared draft in the Bid Express bid.		
Once an owner-agency conducts its bid opening, all draft bids are deleted from the Bid Express servers. The vendor is responsible for saving a copy of its submitted or draft bids.	All draft and submitted bids are saved locally to the vendor's computer.		
When submitting the bid or response, each vendor types their name to sign their submissions.	When submitting the bid or response, the Infotech Digital ID, maintained by the vendor, is used for identity verification and to sign and encrypt the bid.		
The bid or response is transferred via HTTPS and encrypted at rest on the Bid Express servers.	The bid or response is transferred via HTTPS and has end-to-end encryption and bid package validation.		
No operating system or browser requirements	Multi-browser Digital IDs can be used with most modern operating systems and browsers.	Requires Internet Explorer 11 and Windows Operating Systems 8 or higher.	
No certificate creation or installation is required.	Infotech Digital ID creation, installation, and enabling is required.		
No Infotech Express Sign Tool installation or Active X control is required.	No Infotech Express Sign Tool installation or Active X control is required.	Infotech Express Sign Tool installation and use of Active X controls is required.	