

Infotech® Digital ID Renewal

Your Infotech® Digital ID for use with the AASHTOWare Project Bids[™] software must be regenerated once every two years. There is no charge to regenerate the Digital ID during the renewal process. However, if you don't renew your ID through Bidx.com® before the expiration date, you will have to create a new ID, pay any associated fees, and submit new requests to bid to each agency. You won't be able to submit bids using the Bid component until you have a new ID.

- Renewals must be done using Microsoft Edge with the ClickOnce setting enabled.
 - 1. Enter edge://flags/#edge-click-once into the Edge browser and press Enter. The ClickOnce Support section displays at the top of the search results.
 - 2. Click **Disabled**, and select **Enabled**, then click **Restart**.
- Your current Digital ID must be on the computer or device you are using to complete the process. If you can submit a bid using the machine, then the Digital ID is on that machine.
- The Infotech customer success team will need to verify your identity before you can use your renewed ID.
- All expiring IDs will have two red asterisks next to the expiration date on the Digital ID page in the Bid Express service.
- You'll start receiving email notifications about the renewal 90 days before the expiration date.

To Renew

To renew, click the link in the notification email and follow the steps, or start with these steps:

- Open Microsoft Edge and log in to the Bid Express service at www.bidx.com.
- 2. Click the MyBidx button.
- 3. Click the **Digital ID** tab.
- 4. Click the **Approved** status of the expiring Digital ID.
- 5. Click **Renew Digital ID**. This opens the Bid Express KeyLab[®] and displays the ID holder's name, organization, state, and country. This information cannot be updated.
- 6. Enter your ID password and click **Renew your Digital ID**.
- 7. Click **Copy password** to copy the password onto your computer clipboard. Paste the password into a secure location, such as a password manager, to access it if you forget it.
- 8. Click **OK** to start the backup of your Digital ID. Navigate to the specific file location where you



would like to back up your Digital ID. Do not skip this step. It is highly recommended you choose a file location external from your current computer location. Examples are: A memory stick, the company network, etc.

- 9. Click Save, then click Finish.
- 10. Click **OK** in the Success window.

Success

Digital ID for AASHTOWare Project Bids software successfully renewed.

Manage Digital IDs

Once your Infotech Digital ID for the AASHTOWare Project Bids software has been renewed, it is ready for use on the computer or device used during the renewal process. If you use other machines to submit bids, you will have to delete the old ID and import the new Digital ID to those computers and devices.

Once the new ID has been imported, you can test that your new ID will work for future bid submissions.

Delete the Old ID



- 1. Open the Bid component and select **Manage Digital IDs** from the opening screen.
- Select the ID you want to delete and click the X.
- 3. Click Yes, delete in the Delete Digital ID confirmation window.
- 4. The Bid component deletes the ID and returns you to the Digital ID page.

Import the New ID

- 1. From the Digital ID page, click the plus sign. The Bid component displays the Import Digital ID window.
- 2. Click **Browse** and navigate to the location of your Digital ID.
- 3. Select the ID and click **Open**.
- 4. Enter the Digital ID password in the Password field.
- 5. Click Import.
- 6. Close the Digital ID page.

The Bid component imports the Digital ID. You can now use this Digital ID to submit bids.

Test the New ID

Once this is done, you can test that your new ID will work for bid submissions in the AASHTOWare Project Bids Bid component:

- 1. Open a letting or bid from the **File** menu.
- 2. Select View Submitted Bids from the Tools menu and follow the prompts.

If you can complete the wizard and click Finish, your Digital ID is ready for use.

